

Episode 20
SOLUTION
Example 6.
A Microfinance Initiative for the revival of rural abandoned villages in Europe

You are learning with the Spring Saga of the year From January 22nd to August 9th, 2024. <a href="https://www.eleonoraescalantestrategy.com">www.eleonoraescalantestrategy.com</a>





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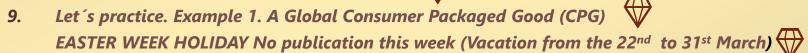
## **Outline**

- Introduction
- The history of Marketing: The background of value propositions 2.
- 3. What is a value proposition?





- Customer profile. Gains. Pains
- Value map. Gain Creators. Pain relievers **7**.
- Fit between the Client and the Value Map



- Let's practice. Example 2. A Fast-moving Consumer Good (FMCG)
- Let's practice: Example 3. A Technological Computer Peripheral Equipment Manufacturing 11.
- Let's practice: Example 4. A Luxury Precious Stone Mining
- Let's practice: Example 5. A Global Transportation Services Enterprise
- Let's practice: Example 6. A Financial Sector initiative
- Let's practice: Example 7. An agriculture-food security product *15.*
- Strategic Reflections about Value Propositions.
- *17.* Summary and conclusions.

This outline is subject to change if the author considers it appropriate.

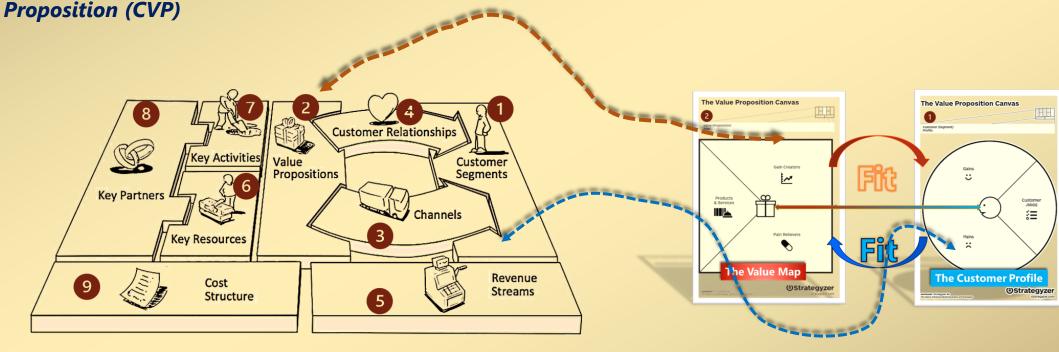
Today



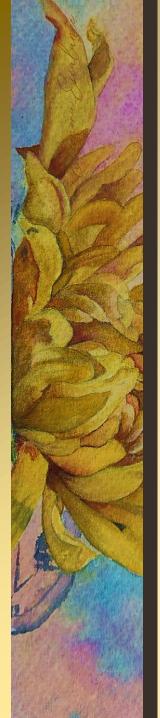


Today is another chance to practice. Our sixth example is about resuscitating ghost towns in Europe through a special financing facility.

Please remember that we are simply at the initial step of business modeling: building the Customer Value



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The entrepreneurs' integral squad have contacted us to help them with a double purpose CVP: To resuscitate the abandoned rural village of Spain, France, Italy and Portugal through a microfinance solution for the new settlers of these countryside communities.

Most of these European rural towns are called ghost places. Most of their population and youth have migrated to the cities. During the last 50 years, the elder citizens who remained, passed away, leaving no one to replace them in charge of their economies.

Before starting our class, we asked ourselves the following questions:

- Is there a correlation between living in rural areas and the level of income/habitant?
- Why did the youth leave rural abandoned areas?
- When did these villages or cities become "ghost towns"?
- What is the truth about the migration from the youth to urban? Finding economic opportunities to leave poverty? Trying to find a better quality of life? Get educated in urban universities?
- Why were these towns completely forgotten by their central governments for decades? For how long has this happened?
- Is migration nothing else than the pursuit for better salaries, prosperity and wealth creation?
- Is being young correlated to the concept to migrate to the urban cities where younger generations "mistakenly believe" they have best opportunities for (1) Education; (2) Employment; (3) Economic Status; (4) A contemporary lifestyle; (5) A better quality of life through multiple options of jobs...
- Why are rural areas left behind in the hands of the elders who can't raise their towns economically anymore?
- When did humans start to believe that rural is bad, and urban is good?
- Why did the causes of the problem of migration have not been solved yet by any country on earth? And why the existing or current solutions being implemented in Europe are not correct either?



What is the philosophy and the rationale behind migrating from the rural to the urban settlements?

Why do we separate rural from urban areas according to the following paradigm of ideas?

Rural Areas	Urban Areas	
Always Poor	Wealthier	
Lower Literacy	Higher literacy	
Weak Health Care Services	Better hospitals/healthcare	
Little public and private infrastructure available	More developed infrastructure	
Poor housing standards	Better housing conditions	
Only primary employment (mainly agriculture	More options of employment	
Lower standard of living	Higher standard of living	

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Our entrepreneurs aspiration: An economic model proposal to revive and develop the rural abandoned ghost towns of Spain, Italy, France and Portugal.

Based on all the research that we have prepared for you in the last slides, can you try to define What is the exact product that our entrepreneurs wish to sell?



What is the product that our entrepreneurs wish to sell? And to whom?



The entrepreneurs ask themselves?

- 1. What product, what economic model to sell? Value Map
- 2. To whom? Customer Profile.
- 3. Can we craft a perfect fit between the entrepreneurs' product and the customer?

The entrepreneurs' inspiration resides in the rural ghost-town situation: "The abandonment of rural areas, the brain drain, the migration of the youth to the cities (for best opportunities of education, employment and prosperity), are fueling new territorial disparities as rural regions age. Rural ghost towns are the consequence of this phenomenon".

#### Summary of Europa Regina demographic troubles in rural areas:

Europa Regina's main troubles:

- A Rural Europe with an important area of unproductive lands (ghost-towns), or with low density populations
- 2. A Rural Europe that has lost its biodiversity.
- An Old Europe, with youth who don't want to live in the predominantly rural regions, but why?
- An inequal Europe that has attracted thousands of their people to urban cities, leaving the farmlands of their ancestors behind.
- Why is this psychological and philosophical pattern occurring?

The answer to this last question is historically embedded in the Renaissance period (14th century). Rural was not good for economic reasons, the peasants were always living in poverty under the post feudalism legacy; while urban dwellings promised a better quality of life through education, higher salaries and diverse employment.

How to change this reality?





#### **HOMEWORK**

Our entrepreneurs aspiration is to sell microfinance solutions (and a new economic model for rural living) to the youngsters who will repopulate and create wealth in the rural ghost towns of Europe.



Photo source:

https://www.iahv.org.uk/cause/humanitarian-relief-for-ukrainian-refugees/

Additionally, the entrepreneurs want to provide financing solutions to Ukrainians farmers (in a refugee status) that might be interested to resettle for good in the rural abandoned Europe.



Our entrepreneurs are aligned with the SDG number 8 and 10 of United Nations.





#### HOMEWORK

Our entrepreneurs aspiration is to sell microfinance solutions (and a new economic model for rural living) to the youngsters who will repopulate and create wealth in the rural ghost towns of Europe.







INCLUSION







MARKETS AND INSTITUTIONS







END DISCRIMINATION





ENCOURAGE DEVELOPMENT ASSISTANCE AND INVESTMENT IN LEAST DEVELOPED



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#### **HOMEWORK**

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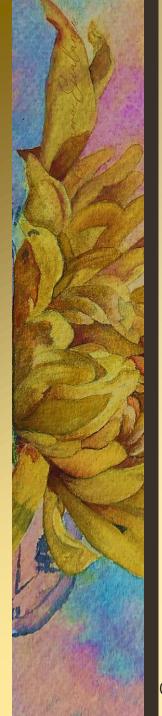
#### **INSTRUCTIONS**

- 1. Your homework for today is to try to build two CVPs
- Customer Profile 1 made for attracting the youth to revive the ghost towns of Europe
- Customer Profile 2 for the microfinance solution for economic development of these rural villages.
- 2. Then proceed to build their respective value maps.
- Value map 1 for attracting the youth to Rural Europe
- Value map 2 for the microfinance sustainable solution
- 3. Ensemble both CVPs in one and try to find out if there is a
- 4. The Digital Nomad model is not a valid answer for this case
- 5. We encourage you to do it over the weekend. Do not be scared for making mistakes. No one becomes a master without messing it with tons of errors.
- 6. I will come back on Monday to upload our solution.

The entrepreneurs want to provide financing solutions to young people to inhabit RURAL ABANDONED EUROPEAN places, love their farmland, produce it, and have enough money to live as middle-class citizen families. They want to stop rural ghost towns to happen in this century.



Our entrepreneurs are aligned with the SDG number 8 and 10 of United Nations.





#### HOMEWORK

Our entrepreneurs' aspiration is to sell microfinance solutions (and a new economic model for rural living) to the youngsters who will repopulate and create wealth in the rural ghost towns of Europe.

#### **INSTRUCTIONS**

Use the templates that we have provided in the past for:

- **Build the Customer Profiles** 
  - Customer Pains Template
  - Customer Gains Template
  - Customer Jobs Template
- 2. Build the Value Maps
  - Pain Relievers
  - Gain Creators
  - •Products and Services (other adjacent products).
- 3. Fit between the Customer Profile and the Value Map to create CVP1 and CVP2.
  - Check Elements of Value
  - Value Realization road map
  - Progression of Economic Value Check

"Getting young people to become farmers is a major challenge; what we now need is incentives for young people to take up farming, investments in our current farmers and those who will become farmers."

Simone Schmiedtbauer, MEP for the Committee on Agriculture and Rural

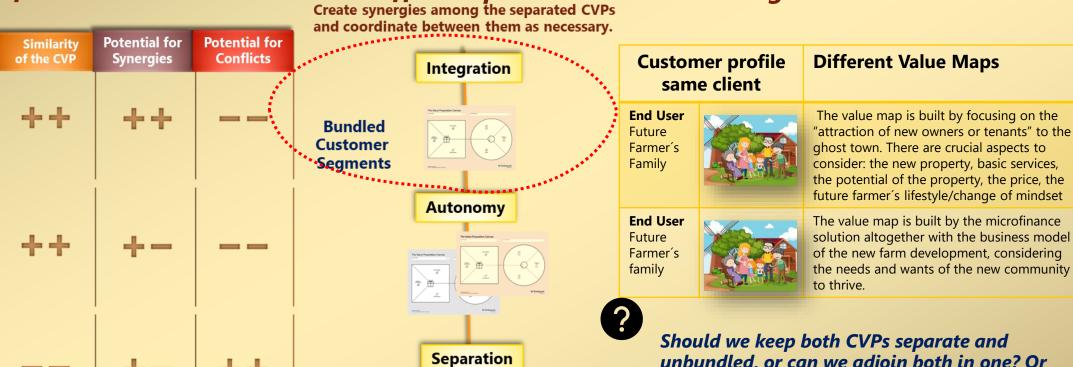
https://www.agriland.ie/farming-news/65-of-eu-farms-run-by-farmers-







We will show you the final CVP, after assembling CVP1 and CVP2. This is a case of the same client under two different products. We have integrated them.



Avoid conflicts between the integrated CVPs and allow for necessary autonomy

Unbundled

Customer Segments unbundled, or can we adjoin both in one? Or should we keep it them partially bundled with some degree of autonomy?

For this case we decided to integrate them into one final CVP.





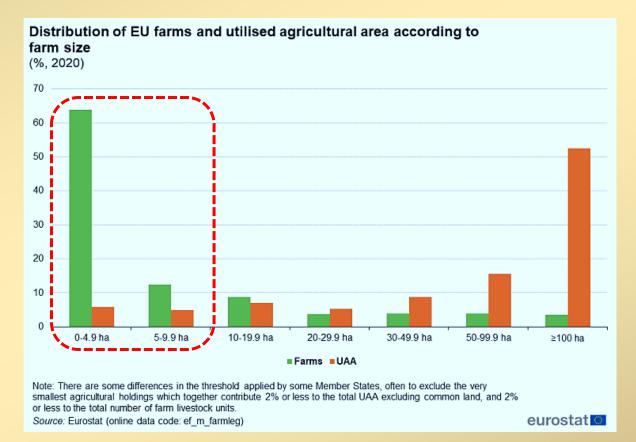
Our entrepreneurs are interested to provide financing for the resettlement of new rural communities in Spain, France, Portugal and Italy.

The Farmer's family jobs

Let's see which the type of farms of Europe in terms of size







- Almost two-thirds of the EU's farms are less than 5 hectares (ha) in size in 2020. These small farms can play an important role in reducing the risk of rural poverty, providing additional income and food.
- 1 Ha = 10.000 m2
- 98% of farms in Europe are family farms.

The utilized agricultural area (UAA) is a standardized notion in European agricultural statistics. It includes arable lane (including temporary pastures, fallow land, greenhouse crops, family gardens, etc.), the areas always under grass cover, and permanent crops (vines, orchards, etc).

https://ec.europa.eu/eurostat/statistics-explained/index.php?title=Farms\_and\_farmland\_in\_the\_European\_Union\_statistics#

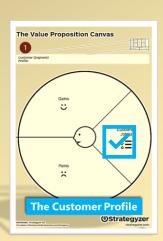


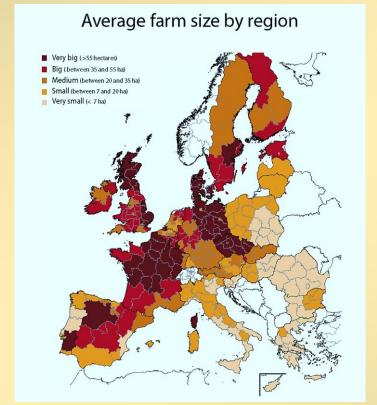


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The Farmer's family jobs

Let's see which the average farm sizes per region and the income levels per age

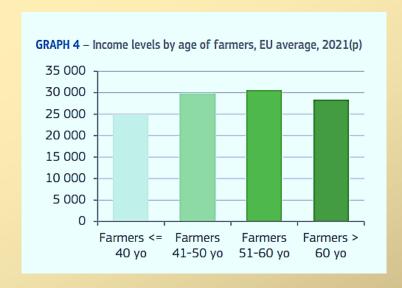






https://epthinktank.eu/2013/04/12/young-farmers-inthe-european-union/fig-3-2/

Farms run by middle-aged farmers (51-60 years old) demonstrate on average the highest profitability.



https://agriculture.ec.europa.eu/system/files/2023-11/analytical-brief-3-feo-brief en.pdf



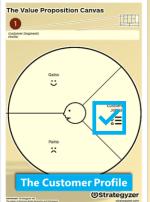


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The Farmer's family jobs

Let's see which are the relevant indicators utilized to understand the economics of the farmers in

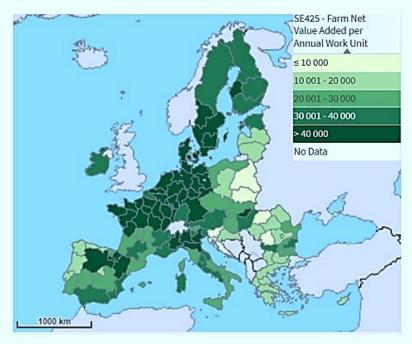
Europe.





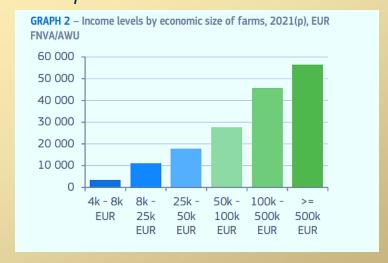


MAP 1 - Income levels by FADN region, 2021(p), EUR FNVA/AWU



All agricultural sectors registered an increase in income, except pigs and poultry

 The Farm Net Value Added per Annual Work Unit or FNVA/AWU is the indicator that has been established for agricultural policymakers. Let's go to next slide please.



- https://agriculture.ec.europa.eu/system/files/2023-11/analytical-brief-3-feo-brief\_en.pdf
- https://www.researchgate.net/publication/280086961 Comparisons of Farmers' Incomes in the EU Member States Study for the European Parliament/link/55a796cd08ae345d61db558c/download
- https://www.europarl.europa.eu/ReaData/etudes/ATAG/2019/637924/EPRS\_ATA(2019)637924\_EN.pdf
- https://agriculture.ec.europa-gu/system/files/2021-11/gu-farm-ccon-ovanienghiles feserved 2016-2024



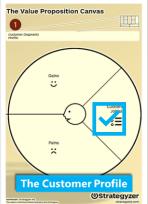


Our entrepreneurs are interested to provide financing for the resettlement of new rural communities in Spain, France, Portugal and Italy.

## The Farmer's family jobs

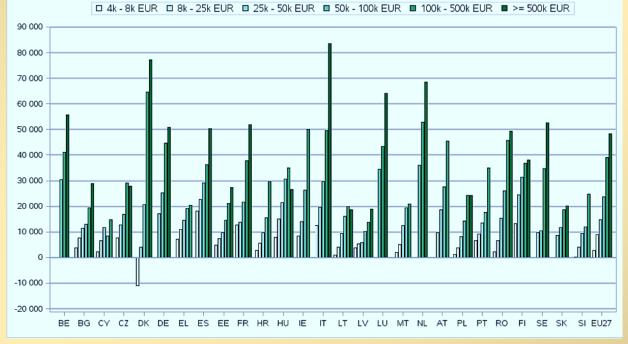
Let's see which are the relevant indicators utilized to understand the economics of the farmers in

Europe.



Actions





Farm net value added per AWU by Member State and by economic-size classification in 2018 (average per AWU in EUR)

https://agriculture.ec.europa.eu/system/files/2021-11/eu-farm-econ-overview-2018 en 0.pdf

- The FNVA measure is one of the most important established by the Farm Accountancy Data Network of Europe
- In 2018, the highest FNWA per AWU in the maximum economic size class was in Italy (83,500 Euros). The lowest FNWA in the highest segment of farm output was Lithuania (18,700 Euros)

#### **Economic Size of the Farms**

	Standard Output Value of the Farm (Euros)
1	4K to 8K
2	8K to 25 K
3	25K to 50K
4	50K to 100K
5	100K to 500K
6	> 500 K





Our entrepreneurs are interested to provide financing for the resettlement of new rural communities in Spain, France, Portugal and Italy.

The Farmer's family jobs

Let's see why do we need to understand the three indicators established by the FADN in Europe, because our entrepreneurs wish to elevate the FNVA per AWU of farmers who will produce between 100K to 500K per year.



#### Three important Indicators in **Final** Agriculture come from this diagram. **Production Subsidies Intermediate Farm Gross Value Added at Consumption Market Prices** (COGS) (Farm Income) Farm Gross Value Added **Production FGVA Taxes Farm Net Value Added Depreci**



#### Agricultural Work Unit

AWU: An AWU is an annual calculation unit of labor, where one AWU equals 2120 hours worked over the year. Family Work Unit FWU: concerns own (family) labor input

The European Commission defines three leading income indicators

- FNVA/AWU—Farm net value added expressed per agricultural work unit;
- FFI/FWU—Family farm income expressed per family work unit
- FNI—Farm net income.

**FNVA Interests Farm Net Income** & Rent **FNI Employees Farm Family Income FFI Compensation** 

- https://agriculture.ec.europa.eu/system/files/2021-11/eu-farm-econ-overview-2018 en 0.pd
- Measuring farmers' incomes and business performance: https://aei.pitt.edu/4880/1/4880.pdf
- https://ec.europa.eu/eurostat/statisticsexplained/index.php?title=Performance of the agricultural sector#Value of agricultural ou

ation





Our entrepreneurs are interested to provide financing for the resettlement of new rural communities in Spain, France, Portugal and Italy.

The Farmer's family jobs

I would like you to observe each of the indicators of agricultural and farm income in the EU. Each country has its own indicators.



**Actions** 

- Each of the Indicators give us different overviews about the income of farmers in the European Union.
- Some indicators are given as an average per country, others according to the economicclass size of the farm.
- · If we wish to know about the operational revenues of the farm per labor unit, then we must observe the FNVA/AWU
- If we wish to learn about the family farms net income (after paying interests to creditors and rents, in the case of tenants), then we should see the FNI
- If we wish to understand the income per farm family, we must check the FFI/FWU
- The graph at your right gives you a hint of the dynamics of these income indicators.
- And on top of that, we must check the calculations, the data sources, and year of publication (filtering if the data is from that year or not).
- In consequence as CVP designers, we must be aware of the insane grade of difficulty if we are entitled to do a good job.

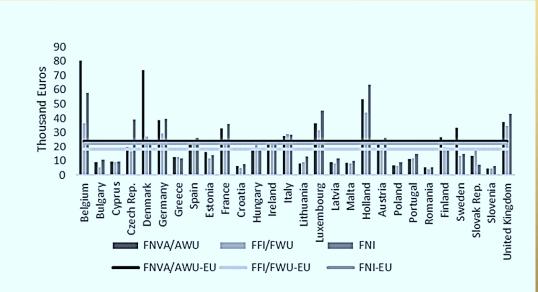


Figure 1. Income indicators of the EU member states (average of 2009–2018). Source: own calculations.

https://www.researchaate.net/publication/365282482 Sustainability of Farms in EU Countries i n the Context of Income Indicators Regression Analysis Based on a New Classification





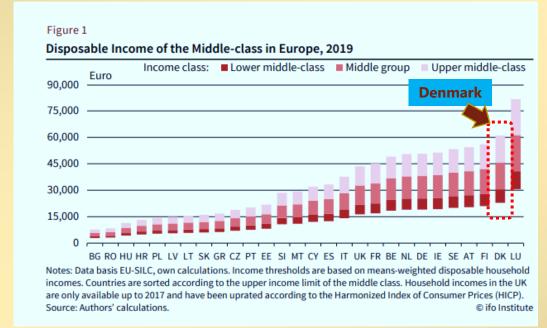
Our entrepreneurs are interested to provide financing for the resettlement of new rural communities in Spain, France, Portugal and Italy.

## The Farmer's family jobs

The target of the entrepreneurs' project is to find a farm model that allows an annual income per family of four members of at least \$50,000 euros per year (measured in disposable income). Would that be possible?







https://www.econpol.eu/sites/default/files/2023-07/econpol-forum-2023-4-dolls-dornastrein-lav-encome-tax-burden 0.pdf

The average effective tax burden is calculated as follows: (Total tax payments to the government + Total social security contributions -Total social benefits received) / Gross household income.

- In Europe, as much as the USA, the average of the Middle-class Income per year depends on the country.
- The disposable middle-class income is calculated after is affected by the average effective tax burden. It is also called Net Income.
- Disposable Income is gross earnings plus cash benefits minus income taxes and minus social security & pension contributions.
- Let's see it in Denmark: The gross income per year for a single earner family of the middle group of the middle class is € 70 K Euros. After the effective tax burden deductions (38%), the disposable income is €43.4 K.
- The agriculture sector contributed 1.3% to the EU's GDP in 2023.
- How to ensure a FFI (farm family income) in agriculture of middle-class income in small farms?
- What type of economic model can work?

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Our entrepreneurs are interested to provide financing for the resettlement of new rural communities in Spain, France, Portugal and Italy.

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**Actions** 

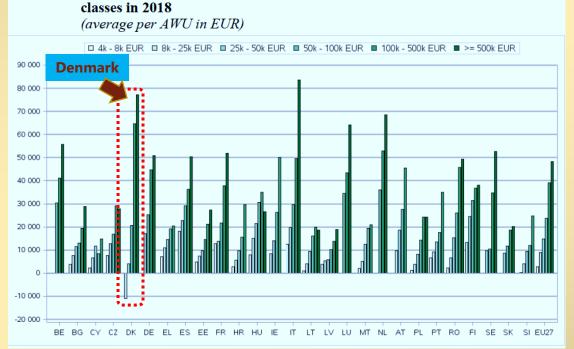


Figure 1.4: Farm net value added per AWU by Member State and by economic-size

https://agriculture.ec.europa.eu/system/files/2021-11/eu-farm-econ-overview-2018 en 0.pdf

Good statistics help nations for policy making or what I call corporate strategic decision making for any good entrepreneur who wish to do good CVPs.

- Last slide was the average salary for the middle class per country. Now let's dig a bit more in the agricultural sector.
- At your left you can observe the average FNVA per AWU per each member state of the European Union. The economic classsize is compared
- The graph shows the income after the deduction of farm taxes before interests to the banks per AWU. Look at the differences of economies of scale!
- · First, the largest farms with highest standard output of more than €500K/year have the highest average farm income per labor unit. This occurs mainly in Belgium, Denmark, Italy, Luxembourg and the Netherlands. These farms use more high-tech machinery, and less labor force.
- But if we see the small farms with production outputs between €4K to €50K, the FNVA/AWU is sometimes as low as €290/year as the case of little small firms in Slovenia, while in Hungary the smallest economic-size class farm income per labor unit shows the highest of €7,900.

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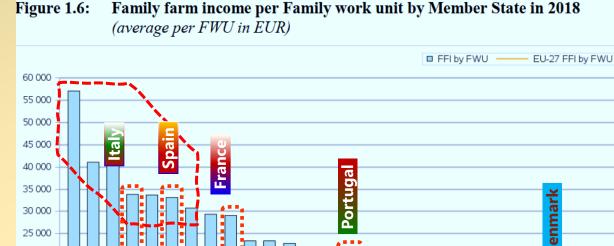


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20 000

15 000

10 000

5 000

https://agriculture.ec.europa.eu/system/files/2021-11/eu-farm-econ-overview-2018 en 0.pdf

NL LU BE IT SK ES DE HU FR AT IE FI CZ EU27 PT EL EE BG CY SE MT LV LT RO HR DK PL SI

Spain, France, Portugal and Italy aren't that bad with the FFI/FWU factor, what do you think? Why are ghost towns taking place?

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- Now let's visit the case of family farm income indicator (FFI).
- We are advising the entrepreneurs squad to don't pursue the FNVA/AWU, but the validation of their model with the FFI/FWU indicator.
- Why? Because we truly care for the farmers families, not only the operational farm performance of the **FNWA**
- This graph at your left shows that it is very possible to reach disposable incomes of more than €40 K euros. Countries as The Netherlands. Luxembourg and Belgium have done it. Close to them are Italy, Slovakia, Spain and Germany.
- But look at the case of Denmark: why do the small family farmers earn so little disposable income (€ 6 K per year, or €500/month)?
- · Danish Farms have large debts, and they pay large amounts of interests. The Danish agriculture is based mainly on large scale holdings cultivated by paid employees. The small farms are a tiny proportion of the total agricultural land in Denmark.



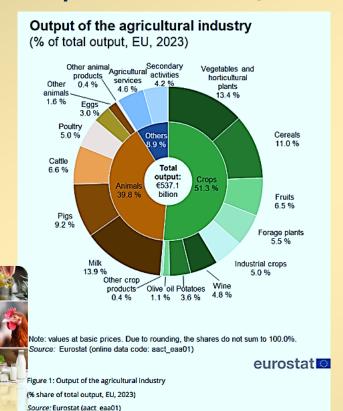


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The Farmer's family jobs

The entrepreneurs' squad have asked to find what are the most promising crops.





https://ec.europa.eu/eurostat/statisticsexplained/index.php?title=Performance of the agricultural sector# Europe has a solid diversification of its agricultural sector. Farms are classified by type of specialization. This is called the **EU Farm Typology Classification System.** 

Code	Name	Name Principle types of Farming		
1	Field Crops	Specialists in cereals, oilseeds, protein crops. General Field Crops. Mix of the latter field crops		
2	Horticulture	Horticulture indoor, outdoor and other horticulture		
3	Permanent Crops	Specialist vineyards, Specialist fruits, Specialist Olives and various permanent crops combined		
4	Grazing Livestock	Specialist dairy cows, dairy cattle, Cattle: rearing, fattening. Sheep, goats and other grazing livestock		
5	Granivores	Specialist Pigs, Poultry and other various granivores combined		
6	Mixed Cropping	Combination of grazing livestock, plus granivores, or combined with field crops, horticulture and permanent crops		
7	Mixed livestock	Mixed livestock, mainly grazing animals; or mainly granivores in comparison to crops.		
8	Mixed crops and livestock	Field crops and grazing livestock combined. Various crops and livestock combined		
9	Others			

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Our entrepreneurs are interested to provide financing for the resettlement of new rural communities in Spain, France, Portugal and Italy.

The Farmer's family jobs

The entrepreneurs' squad also wish to integrate the value chain of the agriculture in the new settlement of the ghost-towns, with the purpose to expand the local manufacturing, and limit the flow of imported products







From the Farm to the Fork is a strategy that pretends to help the agriculture sector to meet the 5 challenges of the European Green Deal.

> **Make sure Europeans** get healthy, affordable and sustainable food

**Tackle climate** change

**Protect the** environment and preserve biodiversity

Fair economic return in the food chain

**Increase organic** farming

Source: https://food.ec.europa.eu/horizontal-topics/farm-fork-strategy\_en

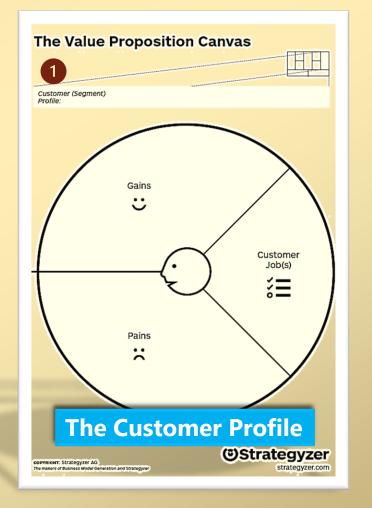




## **Final Integrated Customer Profile V.1.0**

We will show you the final CVP, the result after assembling CVP1 and CVP2.









Let's remember: Osterwalder-Pigneur have instructed us to follow a 5-step process when building the Customer Profile.

Visualize the process.











## **Select** customer segment

Select a Customer Segment that you want to profile

## Identify **Customer Jobs**

Ask what tasks your customers are trying to complete. Map out all their jobs by writing each one on an individual sticky note or Post-it. Use the criteria explained to classify them

## Identify **Customer Pains**

What pains do your *customers have?* Write down as many as you can come up with, including problems, unresolved requests, lack offs, obstacles and risks Use sticky notes.

## Identify **Customer Gains**

What improvements or value-added features and benefits do your client want to achieve? Write down as many gains as you can find. Use sticky notes

## Prioritize jobs, pains and gains

Categorize jobs, pains and gains in a prioritization column.





Our entrepreneurs are interested to provide financing for the resettlement of new rural communities in Spain, France, Portugal and Italy.

The Farmer's family jobs

Let's see which are the farmers and his respective families' jobs-to-be-done.

# **The Customer Profile**

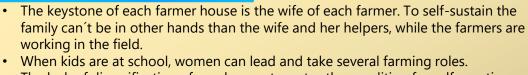
#### **Functional**

- To change the mindset of a well-being based on urban premises
- To forget about the urban lifestyle as a daily pursuit
- To search for the right place in company of other young farmer aspirants to be
- To choose parameters of selection for the village beyond land location according to several parameters: water availability, soil, type of farming, size of the land, connectivity, entertainment services, education for kids, rural university model, demand-supply, CAP subsidies, etc.
- To decide which ghost-town to populate, designing the productive knitting of the new society, thinking 100 years ahead
- To create the farm corporate strategy, and its business plan.
- To ensure financing with the entrepreneurs according to the farm business plan. Sign the financing deal.
- To rehabilitate or build from scratch the family farmhouse, service facilities and ensure security of the land. Fix transport issues (if they exist).
- To move the family from the city to the village, in community with the rest of younger farmers. Make certain that a school will be ready with professors for the kids.
- To begin to work, accomplish productive tasks, fulfill outputs of production and sales.

#### Social

- A resettlement requires the construction of all the social settings which are required for the wellbeing of the community.
- Moving a community of young farmers require that women (the wives) will be responsible of the community social aspects of the village according to the priorities of the community.
- Entrepreneurship activities that can be made in the household organized by the wives: book clubs, cinema, bible-study groups, workout-fitness activities, sports, restaurants, coffee-shops, veterinary, general physician-clinic, etc.
- Any shop that helps to enhance the wellbeing of the kids and the families.

#### Actions **Personal/Emotional**



- The lack of diversification of employment creates the condition for self-creating what is needed in the community.
- Priorities change. The life-style of the city is substituted by the needs and wants of the family and the community.
- If a city is near, that may bring certain connection to others beyond the farmers.

## **Life-Changing**

- Design a community setting requires a good detailed strategic plan, that creates the optimum size of farms, specializing in different farming for domestic consumption and exports.
- Integrate a political leadership team.
- Market integration to the local administration.

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Our entrepreneurs are interested to provide financing for the resettlement of new rural communities in Spain, France, Portugal and Italy.

Let's see which are the farmers and his respective families' pains



## Farmers' family Pains



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#### **Functional Concerns**

- Lack of good education for the kids
- Uncertainty about the yields of the selected farming activity. Climate changes
- Lack of support from the political administration to build public services and goods
- CAP subsidies may stop
- Organization and representation of the community to elevate their needs into regional institutions
- Lack of cooperation between the farmers community
- Privation of certain urban venues such as extracurricular classes activities for the kids
- Fear of moving to an uncertain location, under an isolation environment.

#### **Obstacles**

- Not finding the right place for summing up all the hectares of the individual farmers to a 500K Euros economic class holding
- Not getting the right bio-physical factors for the farm, the market related (supply-demand economics) and the correct agricultural structure.
- The loan/equity assessment is not approved for the family
- Not attracting enough funds from the government to improve the public infrastructure of the village
- Deficiency in CAP policy for not providing effective and sufficient incentives to fulfill the euro green deal.
- Withdrawal of regional and institutional responsiveness to the new villages public needs and wants
- Lack of farm management education in some of the farmers.

#### **Unwanted Problems**

- What could happen if the wives of the farmers don't get adjusted to the isolation of the village?
- The family wellbeing is not reached: lack of basic services such as a healthcare, shops, good education (a school in the village with real professors, not digital).
- Lack of a church, despite bible-study groups
- Absence of entertainment activities, which must be privileged over online-hobbies.
- Not generating enough output to fulfill yearly targets
- Climate Change affecting yield projections

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#### **Potential Risks**

- Operational Risk: Wrong selection of the crops or the mix of granivores/livestock in one village that cannibalize the efforts of other villages
- Value Chain design risk: the output must be fully presold before the approval of the loan for the small farm.
- Socio-cultural risk: The rural economy not embraced and cherished by all the farmers, and new social-cultural venues not accepted by the new settlers of the micro-region.
- Power conflicts between the farmers: creation of power-conflicts, political manipulation between the farmers





Our entrepreneurs are interested to provide financing for the resettlement of new rural communities in Spain, France, Portugal and Italy.

Let's see which are the farmers and his respective families' gains

## Farmers' families Gains



## **Required Gains**

- The farm is their return to offer the same type of life they had (with parents/grandparents) to the next generations of kids. Most of the new young farmers come from "small farms" earlystage beginnings.
- The farm is modern, with the same basic service facilities than urban houses: water, electricity, internet, good security (zero
- The financial solution allows the farmers to make a decent living without the pressure of the payback thanks to the grace period (5 years)
- The farm life-style is cherished, in comparison to urban dwellings.

## **Expected Gains**

- Living in a farm implies to live in calmer, tranquil standard of living after work.
- The new farmers expect to leave the mundane urban pollution, the traffic, the agglomeration of people and the social violence.
- The farmers assume their business plans will be successful and will allow them the promise of at least 50K euros of disposable income, and on top the revenues from running the shops and other entrepreneurial initiatives
- Same quality of education than top urban schools
- Don't want to leave from their farm.

#### **Desired Gains**

- A good community school managed for the village with top standards. 80 traditional-20 digital, functioned by excellent educators who don't want to live in the city anymore.
- Several shops: a coffee shop, a community library, a book shop, a grocery store, a moto-delivery company, an agrocenter, a healthcare clinic, a dental facility, an electronics shop, a bakery, a butchery, a beauty salon, a tutoring school bureau, a community center for social and cultural activities, a pool, a gym center, a center of the village park, a cozy B&B, a pharmacy, a repair car business, the microfinance bank of the entrepreneurs bureau, a pet-shop, several convenience centers, apparel/shoe shop, etc.
- A good municipality at the service of the community.

## **Unexpected Gains**

- If their pilot project is successful, their community will be a role model for attracting future young farmers in Europe.
- Better health for the long run
- Escape from the horror of the urban future pandemics or wars
- Grow their children to love the farm, and decide to continue studying farm-management and farming professional careers
- By the time their kids will have to go to the University, the farmers wish very much that the universities could organize themselves in mini satellite rural campus near their villages, that allow the kids to return every weekend to the farms and continue with their legacy. The parents dislike 100% online education to avoid the potential damage to their kids' brains.

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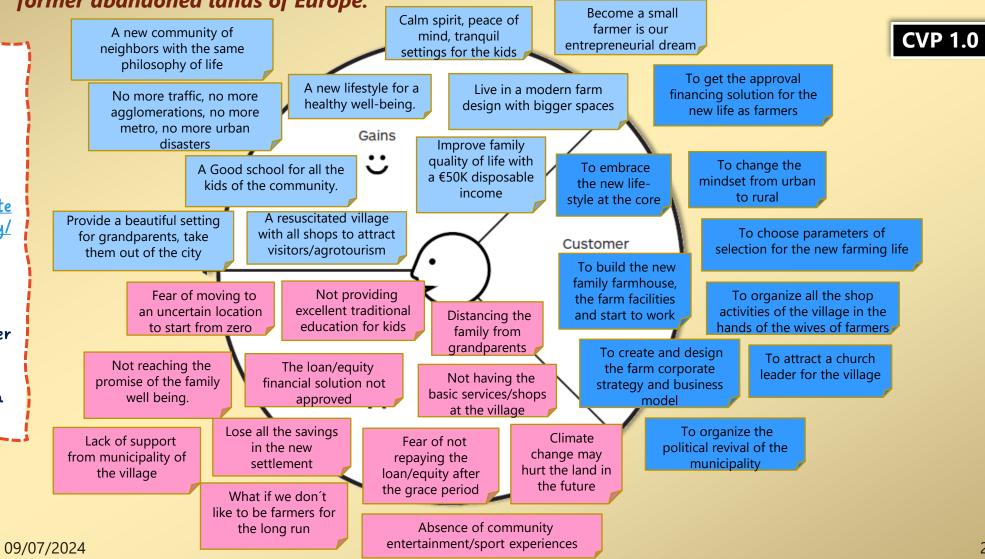


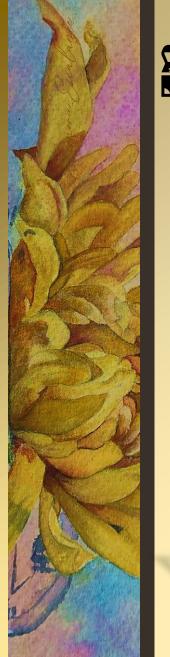
A Customer profile (Version 1.0) for the financing and successful resettlement of families in former abandoned lands of Europe.

Proceed to write each of your ideas in this template. Please download and print the template from https://www.strate <u>gyzer.com/library/</u>

the-customerprofile

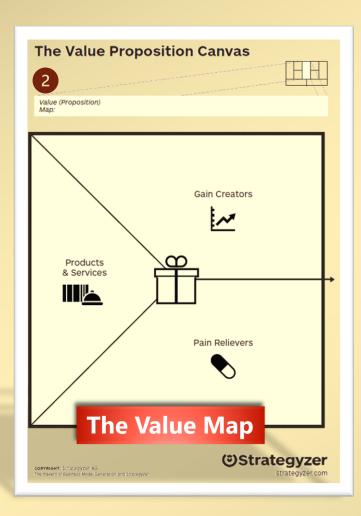
Please use sticky notes and glue each of them over the printed template with your own written ideas



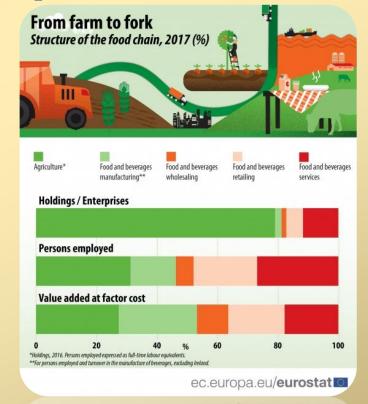




Our entrepreneurs are interested to sell a resettlement pilot model for farming in Europe



## Let's build the Value Map version 1.0



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Let's remember what are the steps for the Value Map

Visualize the process.





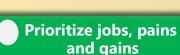








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#### **Outline Pain** Relievers

Stick each post-it or sticky note that you have written as removal of the pain (partial or total) or as a palliative remedy (mild, moderate or acute cure).

Use only one sticky note per one pain reliever



Write in each sticky note how your products and services will create expected or desired outcomes and benefits for the clients.

Use only one sticky note per one gain creator.



*List the main product* and/or service you had in mind before doing the CVP. Add new products that may have appeared during the process.

If you consider the feature: Love for your customers, that will immediately help you to filter the opioids type of pain relievers and the opportunistic gain creators. List the wrong consequences for each and remove that product/service from your list.

of each product/service

Once you remove the product/service that is the worst-nasty in terms of consequences; then rank them according to how essential or "nice-tohave" for your customer segment. Don't forget to prioritize your gain creators and pain relievers too.





Our entrepreneurs are interested to provide a financial solution for small farmers to inhabit rural ghost-towns in Europe.

Let's see how can we help them to define the pain relievers.



Pain relievers



A pain can be eradicated (removal) or reduced (palliative). A pain reliever category is designed according to the degree of solution to the problem

#### Reducing or Removing undesired functional concerns

- The school is tied to the financing of the repopulation. The central government will support in the construction and OPEX of the school. The farmers will pay a yearly bonus to the professors, reducing the risks of losing them.
- Farming Management Accompaniment to each farmer, and technical assistance provided by the EU Commission during the first 5 years of operations will decrease the uncertainty of results.
- The domestic consumption of the farmers from the village shops will decrease the preoccupation of lack of demand for these shops
- The community has adopted a promise of not importing things from abroad, but to spend in local SME Businesses. Agrotourism and cultural festivals will reduce the ambiguity of new inflows of cash to the village
- The leader chosen to lead the municipality will wipe out the fear of representation at a LAU level

#### **Diminishing or Eliminating Obstacles**

- The corporate strategy and business plan lowers the obstacle of not getting the loan
- The risk assessment of each farmer business plan reduces the uncertainty of the business plan assumptions
- Training in farming management and application of agricultural technologies for quality management removes the fear to unknown
- CAP policies decrease the obstacle of not reaching profitability
- The new municipality of the village installed before the settlers, diminishes the lack of support from the government.

#### Solving unwanted problems

- Psychological funds for a Well-being clinic reduce the anxiety and aid in this transition.
- A religious pastoral/faith community missionary matrimony (and kids) will go with the farmers. Given the absence of priests or pastors globally, this complement will help the community of farmers
- A strategic plan to design the entertainment activities under the responsibility of the wives of the farmers has been already designed and implemented successfully in other pilot projects for remote areas.
- The municipality will build a pool, and a gym facility in the community center. Other rural sports have been intended and will lower stressful times for the settlers.
- The farmers don't want a pub in the village: no alcohol in public places is allowed.

#### Weakening or Wiping Risks out

- The EU specialists supporting the microfinancing specialists decrease any operational or value chain design risk.
- Political conflicts between farmers will be recognized immediately by the local bureau of the entrepreneurs.
- Good roads and transportation systems in and out the village

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Our entrepreneurs are interested to provide a financial solution for small farmers to inhabit rural ghost-towns in Europe. Let's see how to proceed to define the gain creators



**Gain Creators** 



#### **Functional-Utility Advantages**

- The financing solution helps the farmers not just to relocate but to organize the village in which they all want to live.
- The farmers are empowered to visualize what type of society they want for the future and choose the municipal leader that will represent them. The EU support will help them to don't get lost in their guest to gather public funds at the local administration and regional basis.
- A separate home next to the farmer's family for grandparents can be considered
- Modern design of farms provide a quality of life
- The financial solution plan is integral and helps the life changing experience

#### **Emotional Upgrading**

- Living in a farm is not easy, but it reduces anxiety, relaxes the soul
- The kids raised in farms (with very limited access to smartphones and digital tools) are less selfish, love the nature and are truly different than city dwellers.
- The modern farmhouse is the dream come true for anyone. It has its disadvantages, but its therapeutic value benefits the whole family.
- Well-being is attained daily.
- Emotionally, to live in the rural settings with all the facilities of the urban services, provides an inner advantage forever.

#### **Social Benefits**

- The detailed risk assessment of the entrepreneurs, helps to filter in the selection of the farmers with similar expectations of this life-project
- A new home, a new economic activity, in a new location, with freedom to start from scratch gives a sense of transcendence to the farmers.
- The farmers affiliate to other farmers of similar backgrounds to create a specific group of reference, without the needs of the urban connections for future development of the families
- The satellite rural campus universities will provide an enormous difference in rural populations. The rule 80% traditional – 20 % digital for education will be respected

#### **Other Gain Qualities**

- The risk assessment of each farmer business plan help the farmers for the approval of the loan/equity financing, and to organize their roadmap by stages into the rural lands.
- Training in farming management and application of agricultural technologies for quality management is offered by the EU commission.
- Provides hope for a future roll out of the project in different locations of the world. Fulfills United Nations SDGs 8 and 10
- The motivation beyond productivity or efficiency for the farmers offers a high yield beyond their crops.
- Value chain integration from start provides access to new markets.





Our entrepreneurs are interested to provide a financial solution for small farmers to inhabit rural ghost-towns in Europe.

Let's see how can we help them to define the final product and

additional ones



## **Functional Tangible**

- The financing solution is simply the "milieu" for the family farmers to selfsustain their efforts to become middleclass citizens.
- The loan/equity parameters are described in the next slide
- To comply with each requirement of the financial solution allows the farmer to build the future for at least 4 generations ahead.
- With this formula (if climate change doesn't interfere), it will be proven to make a disposable income of €50K per year.

#### **Emotional Intangible**

- The loan/equity product is just the kick-off for the family.
- The moving to a modern-farm, designed for the needs and wants of the family is priceless
- The opportunity to resettle in a group of 10 to 50 farmers to start a society from scratch is sublime

#### **Environment**

 Meet and comply with the terms of the Euro green deal.

**Products/Services** 

• To design an optimum mix of farming (specialty field crops, permanent crops, horticulture, or grazing livestock, granivores, etc.) is an art. The agricultural mix of farming will depend on the demand of the products (nationally and internationally-if exports). Circular environmental practices will be fully promoted.

## **Life Changing**

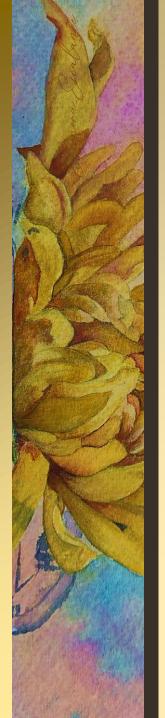
- Choosing farming agriculture doesn't end there. The farmers are interested to grow to secondary midstream industries later.
- The legacy of this project is to create new communities for the repopulation of ghost-towns, or to create new communities in low-density populations areas in the world.
- Urban cities have too many troubles, are expensive and are not helping many people in their quest to become loving human beings.

## **Social Impact**

- The relocation and settlement of families in the agriculture-farming sector is of life transcendence.
- To organize a new society, returning to the farm is a product of hope, of heirloom, of motivation to caring for the environment and new social affiliations.
- The opportunity to design a town under their own terms is "one of a kind" challenge

#### Love







Our entrepreneurs are interested to provide financing for the resettlement of new rural communities in Spain, France, Portugal and Italy.

The entrepreneurs' squad wish to finance an integral community development for young farmers starting from the basis that each Farm Family Disposable Income will be €50,000 euros/year.

Parameters	Description	
Family farm unit of husband- wife	With kids or planning to procreate kids in the next 5 years. Below 41 years old and between 41 to 60. Every family will be analyzed case by case to avoid discrimination per age or racial origin.	
Farm Family Disposable Income/year	€ 50,000/year (€4,166/month)	
Small Farmer Economic Class size Farm	From 4K Euros to 50 K Euros	
Required Cluster of Farming together	A small farmers' strategic alliance of 10 to 50 small farm owners: together their annual output must reach the Size of 500K euros	
Interests Farmers Personal Ioan Farm Production Loan	200 bps below commercial bank rate 150 bps below commercial bank rate	
Grace Period	5 years	
Tenor or Duration of the Loan	20 to 25 years	
Collateral	A specific vehicle of farming production designed to tie the small farmers to the output, not to the land.	
Incentives	CAP subsidies	
09/07/2024	EL L	

Rule book for financing The Small Farm Credit will be in two separate segments

## **Farm Production & Facilities**

- Acquisition of the land for farming
- **CAPEX for farming: CAPEX include tractors, trucks,** autos, machinery, buildings, land improvements, and miscellaneous capital expenditures for farming operations
- **OPEX for farming: operating expenses, not** including depreciation and interest
- Others case by case: training in farm management, hiring for temp. experts, etc.

## **Family Personal Farmer's Life**

- **Acquisition of family house land**
- **CAPEX for building/rehabilitating housing facilities** and personal relocation/amenities
- **Family Personal Utilities**
- **Relocation expenses**
- Temporal equivalent allowance until the farm can produce the Farmer's annual income of €50K

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A Value Map(Version 1.0) the assembled version

Proceed to write each of your ideas in this template. Please download and print the template from https://www.strate gyzer.com/library/

the-value-map Please use sticky notes and stick each of them over the printed template with your own written ideas

The promise for a better A loan facility with the quality of life and the characteristics 10-50 farmers for a described in slide 35 opportunity to earn €50K. total output of €500K A new business A new type of society A modern farm with Value Map An integrated value chain model for fair design with a previous under the terms of all the benefits of 1.0 farming solved market the new farmers Supply/Demand Gain Creators Healthy life-A good school with **Financial Solution** style and excellent educators Integral well-(loan/equity) with the for the farmers **Technical assistance** being for the parameters described in region in farm management family slide number 35 Freedom to start from Products CY scratch a lovely new life **EU** commission aid **Corporate Strategy** accompaniment for design, and a farming first 5 years Creation of business model for the business shops in The financing relocation and the village reduces **Design** and bureau will settlement of new the stress of the Implementation of a establish an farmers in rural Europe farmers. New Village Society. office in town Pain Relievers **Entertainment** A municipality Minimum consumption activities at representation of imported things from community at the regional abroad, to help the center basis local entrepreneurs Good connectivity and transportation to and A pool, a gym A strategy to detect facility, a library and political conflicts art-cultural between farmers

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before they escalate

community center

34

out the village

The association of

urban style

A promise for

satellite rural

campus from Good

universities

The construction and

good professors for

the school

Farming management

accompaniment from

the EU

**Fulfills United Nations** 

SDGs 8 and 10

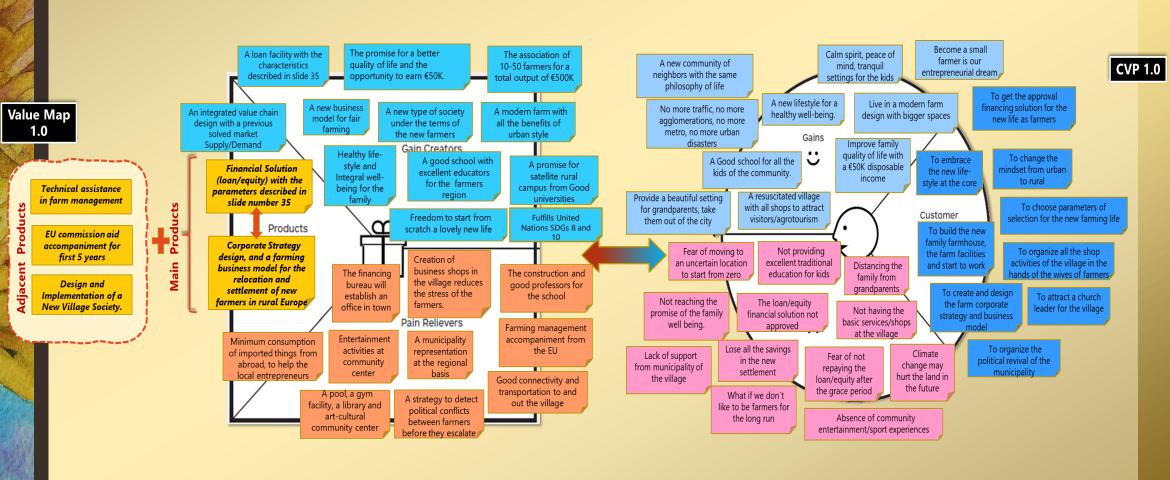


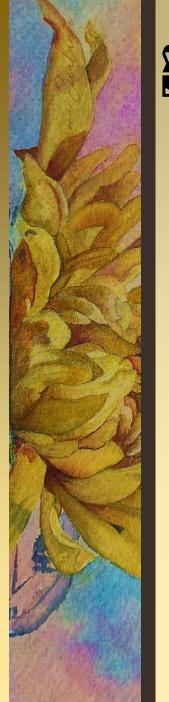
1.0

# Value Propositions: Theory and Cases.

This is our assembled Customer Value Proposition 1.0 for this case

CVP V. 1.0





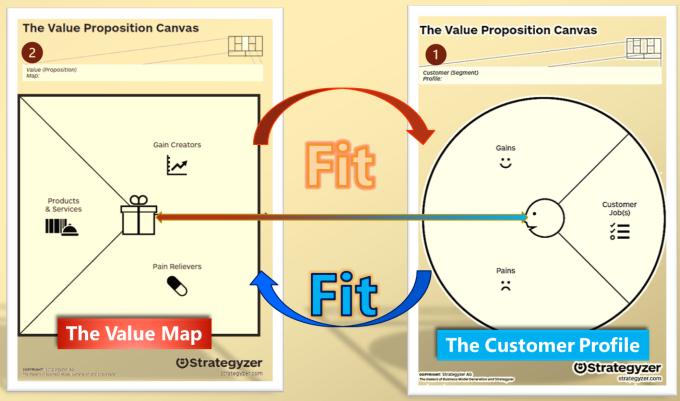


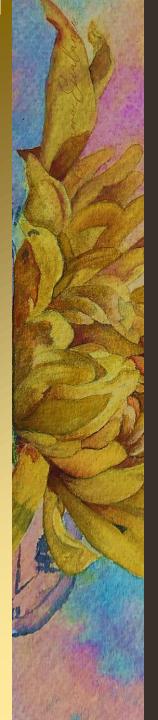
Finally, we should check if there is a fit. You achieve "FIT" when customers not just accept but are motivated to explore the CVP that is embedded in your product/service

Let's see how to connect the customer profile with the value map

## Let's check if there is a fit.

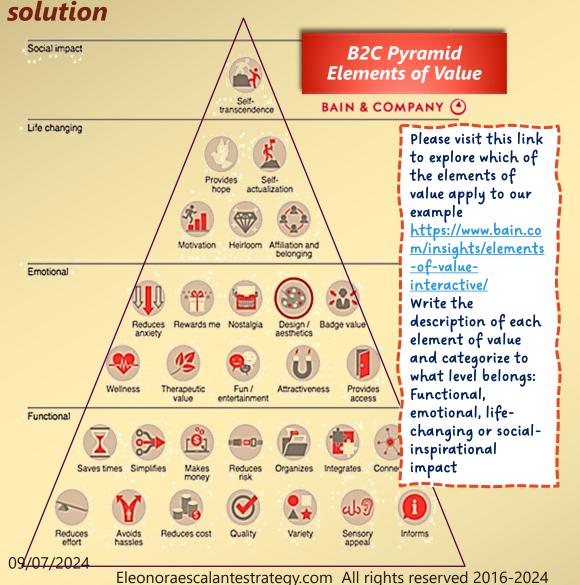








We will discover which elements of value of The Value Pyramid are included in our

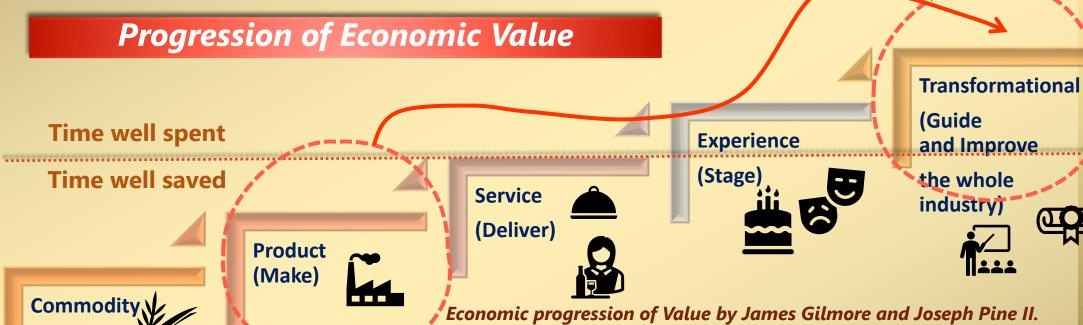


Elements of Value	Each pain reliever or gain creator belongs to a category of Value.  Description	Category Level		
	Self Transcendence	Social Impact		
(C)	Provides Hope	Life Changing		
*	Self Actualization	Life Changing		
	Heirloom	Life Changing		
<b>1</b>	Motivation	Life Changing		
	Affiliation and Belonging	Life Changing		
	Design Aesthetics	Emotional		
1000	Reduces Risks	Functional		
<b>Ø</b>	Quality	Functional		
	Variety	Functional		
	Provides access	Emotional		
డుశ్రీ	Sensory Appeal	Functional		
	Reduces Anxiety	Emotional 37		





If you observe with detail the elements of value from the Value map, let's check how can we guide our customer profile segment.



How can we help our entrepreneurs in their quest to finance the right premises for the new young farmers who will repopulate the ghost-towns in Europe?

When a financial solution focuses only in the product, it is impossible to design it tailormade for the needs and wants of the client (in this case the farmers)

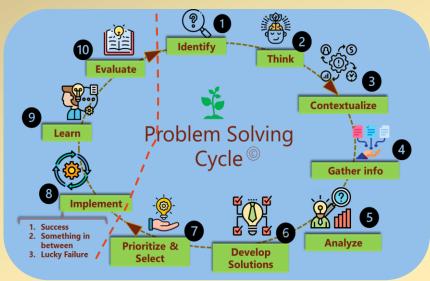
Image Source adapted from: https://www.hbsp.harvard.edu/product/10288-PDF-ENG?Ntt= and Randy White, White Hutchinson Leisure & Learning Group, Kansas City, MO, USA

- By pursuing a transformational impact on society, we can offer financial innovation beyond the collateral. A Strategic Alliance of a community of farmers weights more than a physical collateral of the land.
- To the bankers: Have you thought of using this microfinance solution philosophy in your portfolio of financial products and services.





What is the connection between our problem-solving cycle and the fit of the CVP version 1.0?





The problem-solving cycle is the way to go to implement the CVP 1.0.

We must help to solve a problem without adding more hassles to the new farmers. In addition, we must comply with the appropriate SDGs of United Nations, the European Green Deal and all the ethical implications of moving young families to rural (isolated or remote) areas. It is a huge responsibility to do a CVP for this case, and its respective business model must be tested several times.

Do not forget that the customer value cycle doesn't begin with the value realization. Our testing analysis must convene to explore elements of value previously

## Value Pursuit

#### Value **Expectation**



#### Value Realization = ==

#### Elements of the Value Pursuit stage:

This is a case of building a new rural society.

Finding the business drivers of a rural economy is imperative

An assessment for each potential Farmer and his family case by case is needed

The success of microfinance is based in community development, not the land collateral.

#### Elements of the Value **Expectation stage:**

A farming lifestyle demands a change of mindset, a motivation and hardships.

The Strategic Alliance of many new farmers to procure an output of more than 500K euros per year is the element of substitution of land as a collateral

Each Farmer is the innovator and designer of its Corporate strategy/business plan

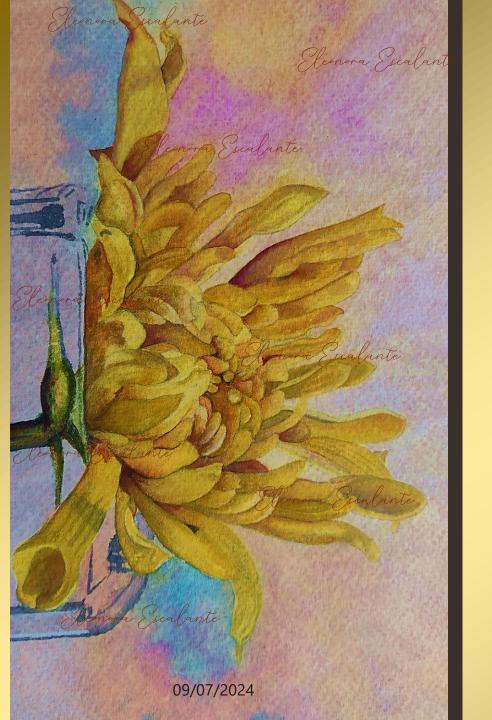
The EU team's active participation as stamp of approval

#### Elements of the Value Realization stage:

The farmers will realize the value of your financial product once you show them the intentions of your Good heart by all the players around them to help them to thrive in their new village

The elaboration of this CVP is just the kick-off to attract them

The parameters of the financial solution can't be better in any part of the world.



# Next week we will continue with our next example: Launching a new agriculture product in Central America

Value Propositions: Theory and Cases. From January 22nd to August 9th, 2024.